

Safety Information Card

安全信息卡 안전 정보 카드

Japan Tourism Agency

观光厅 観光廳 관광청

2025

Emergency Call

紧急通话 緊急通話 긴급 통화

JNTO Japan Visitor Hotline (English/中文/한국어)

旅客咨询热线 旅客諮詢熱線 일본 방문자 핫라인

 **050-3816-2787** (24 hours a day)

Call us whenever you need a support.

Ambulances / Fire Service

急救/消防 急救/消防 구급/소방

 **119** (24 hours a day, at no charge)

Police

警察 警察 경찰

 **110** (24 hours a day, at no charge)

Up-to-date news

最新消息 最新消息 최신 뉴스

NHK WORLD-JAPAN (English)



International broadcasting by the Japan's public broadcaster.

Check the latest news regarding natural disasters and other unexpected events.

nhk.jp/world



Also available on Apps. (App Store, Google Play)

Emergency Notification

緊急通知 緊急通知 긴급 통보

Safety tips (English/中文/한국어)



Download this App to receive push notifications in case of earthquake, tsunami, etc.



App Store



Google Play

JNTO (Japan Safe Travel) on X (English) & Weibo (中文)

Follow “Japan Safe Travel” for safety tips and latest information on natural disasters.



@JapanSafeTravel



X



Weibo

Medical Institution / Travel Insurance

医療機関/旅游保険 醫療機關/旅遊保險 의료기관/여행 보험

List of Medical Institutions (English/中文/한국어)

可接收访日外国人的医疗机构清单 可接待訪日外國患者的醫療機構名單 의료기관 목록

Search for medical institutions by a clinical department and a language. You can also get information on how to seek treatment at medical institutions, such as a “point-and-speak” sheet.

If you look for information on how to obtain travel insurance after arriving in Japan, check this page, too.

Please be aware that foreign visitors who fail to pay their medical expenses may be denied entry into Japan in the future.



<https://www.jnto.go.jp/emergency/>

Japan National Tourism Organization (JNTO)

日本国家旅游局 日本國家旅遊局 일본정부관광국

Access to a wide range of useful travel information, including natural disasters.

Japan Safe Travel Information (English)

<https://www.japan.travel/en/japan-safe-travel-information/>



JNTO Official website

<https://www.japan.travel/en/>



This is the official website of the Japan National Tourism Organization.