

HVA HARUYAMA MEMORIAL HOSPITAL

全ての訪日外国人患者様の旅を守る、迅速で安全な、国際基準の診療を
Safeguarding every journey with fast, safe, and international-standard care.



Shinjuku, Tokyo



MULTI
LINGUAL
SUPPORT

HOSPITAL INTRODUCTION

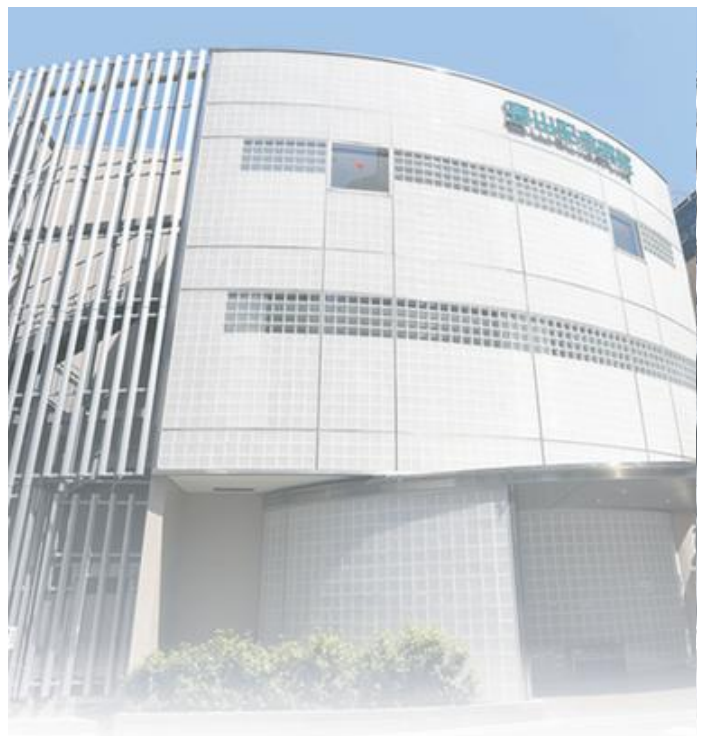
Welcome to Haruyama Memorial Hospital

Falling ill in a foreign country can be very unsettling.

We are committed to providing safe, high-quality medical services for international visitors. Our medical concierge team is dedicated to offering clear communication and compassionate support throughout your visit, with assistance available in English, Chinese, Spanish and Portuguese.

● Our Medical Departments

- ▶ Orthopedic Surgery
- ▶ Neurosurgery
- ▶ Plastic Surgery
- ▶ Gastrointestinal Surgery
- ▶ Emergency Medicine
- ▶ Internal Medicine
- ▶ Gastroenterology
- ▶ Urology
- ▶ Rehabilitation Medicine
- ▶ Anesthesiology



Key Information



Located in **Shinjuku, Tokyo**

Address: 1-24-5 Hyakunincho, Shinjuku-ku, Tokyo, Japan



Access:

- JR Okubo Station (Sobu Line, South Exit): 2 min walk
- JR Shinjuku Station (West Exit): 9 min walk
- Seibu Shinjuku Station (North Exit): 5 min walk



Emergency-capable Hospital



Scan to access
our website

Physicians & Medical Concierge

Meet Our Physicians



Hospital Director
Orthopedic Surgery

Shinya Takigawa, MD



Deputy Director
Emergency Medicine

Tsubasa Fujikawa, MD



International
Healthcare

Thiparpa Thamamongood, MD / PhD



International
Healthcare

Hiroki Suzuki, MD

International Medical Concierge

To support international patients, our medical concierge team provides a dedicated service in addressing the challenges associated with receiving medical care overseas, including language barriers, cultural differences and insurance coordination.



Chief concierge
Yuri Igarashi

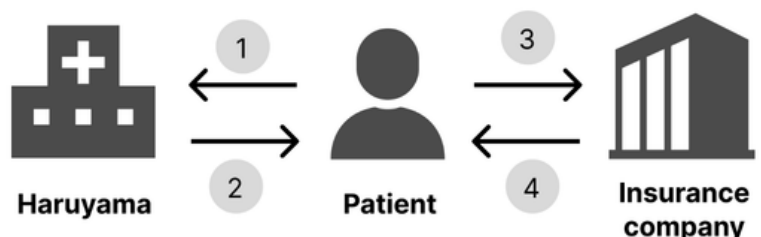
Documentation Support

We provide medical documentation to support both insurance and travel needs, including:

- Medical certificate in English
- Insurance claim documentation
- Fit-to-Fly certificates for air travel
- Referral letters for continued care after returning to your home country

Claim process for insurance holders

- 1 Payment of the full medical expenses
- 2 Issuance of a medical certificate
- 3 Submit a claim to the insurance company
- 4 Insurance reimbursement processing



Practical Information

● Reception Hours

Weekdays and Saturdays

Session	Time
Morning	08:45 AM – 11:45 AM
Afternoon	12:00 PM – 04:30 PM

- Walk-ins accepted.
- Appointments recommended.
- *Closed on Sundays, public holidays, and during the New Year period.



Whatsapp Support

Scan to contact our medical concierge team for assistance during opening hours

+ Emergency Services

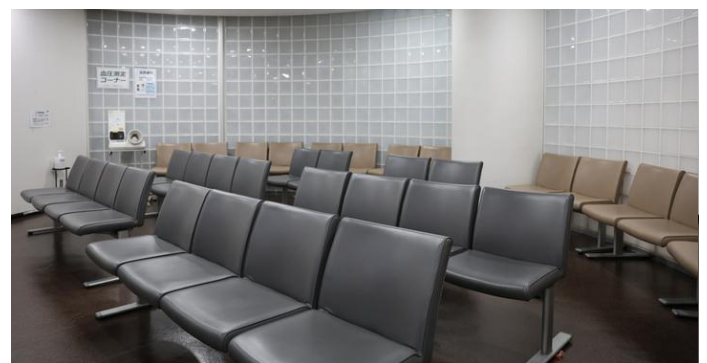
Emergency services are available 24 hours

*Excluding 10:00PM – 6:59AM on Sundays



● What to bring

- Passport
- List of current medications (if available)
- Previous medical records (if available)



● Payment information

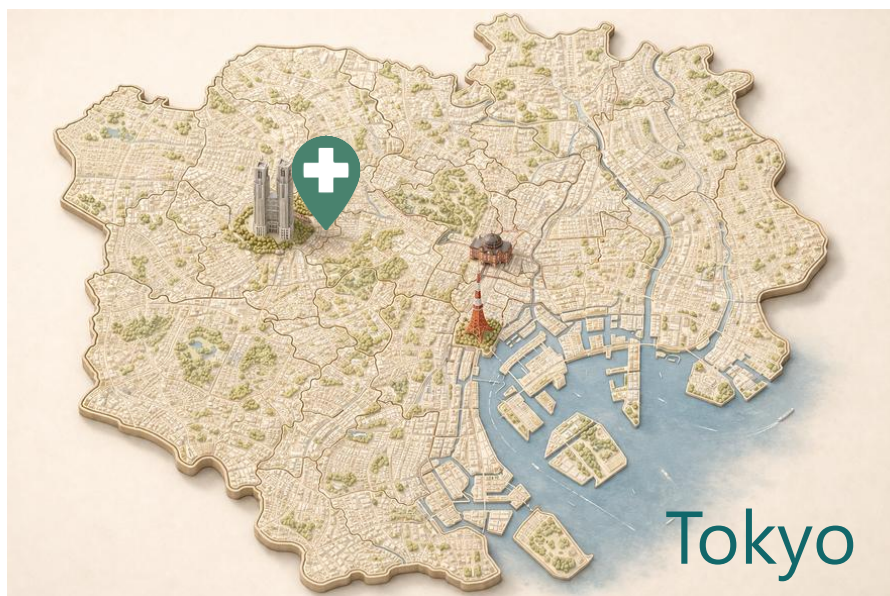
▶ Accepted Methods

- Cash
- Credit cards
- Electronic money & IC cards (Suica, PASMO)
- Mobile payments (Apple Pay, Google Pay)




~ Where compassionate care stays with you ~

Haruyama Memorial Hospital



Nearby Access

Closest station:

JR Okubo Station - 2 min walk 



Whatsapp Support



Scan to chat with our
medical concierge
during opening hours

Our Website



Scan to access
our website
(ENG)

Main Line: +81-(0)3-3363-1661

International Patient Line: +81-(0)80-5846-5242